



**“Nothing
cleans a
house like
company
coming.”**

(Mabel McGrury Lynn, 1906-82, homemaker, Virginia, USA. The maxim, dating from the 1980s, is a fitting reminder for staff to be well-organized at all times, and not to regard good housekeeping as something that's not required until a visit from the inspectors or the corporation chief - thanks S Gage, Mabel Lynn's great granddaughter.)